Is Windows 8 User Friendly?
Alex Fredlake
Clint Romines
Ye Jun Jeon

Introduction
We looked at the differences in Windows 8 and other operating systems. Windows 8 has caused a lot of controversy with its users since it was launched in 2012. Windows 8 made a radical change in their design that frightened their loyal users and made them rethink upgrading to Microsoft’s newest operating system. We wanted to look at why this was the case and what features made Windows 8 harder to use in the eyes of the user and possibly understand why Microsoft did some of the things that they decided to do.

Methods
We checked the problems and usability of Windows 8 in a couple different ways. We used:
- Surveys
- Usability Tests
- Usability Test Review

We found that this varied approach gave us a lot of data that we are able to use. We also wanted to test a range of people that have experience in Windows 8, Windows 7, and Mac operating systems. We were able to test 35 individuals with 12 being Windows 8 users, 9 being Mac users, and 14 being Windows 7 or earlier users.

Conclusion
Windows 8 is not an easy system to just pick up and use. It is a system that takes time to learn how to use, and has many hidden features that you must adjust to. User’s that buy the system and adjust to it tend to like it, but it takes time to adjust to the way it works. The new look catches everyone’s eye, but it also confuses them. Most users say that overall it is not a user friendly system until you take the time to learn it and get used to it.